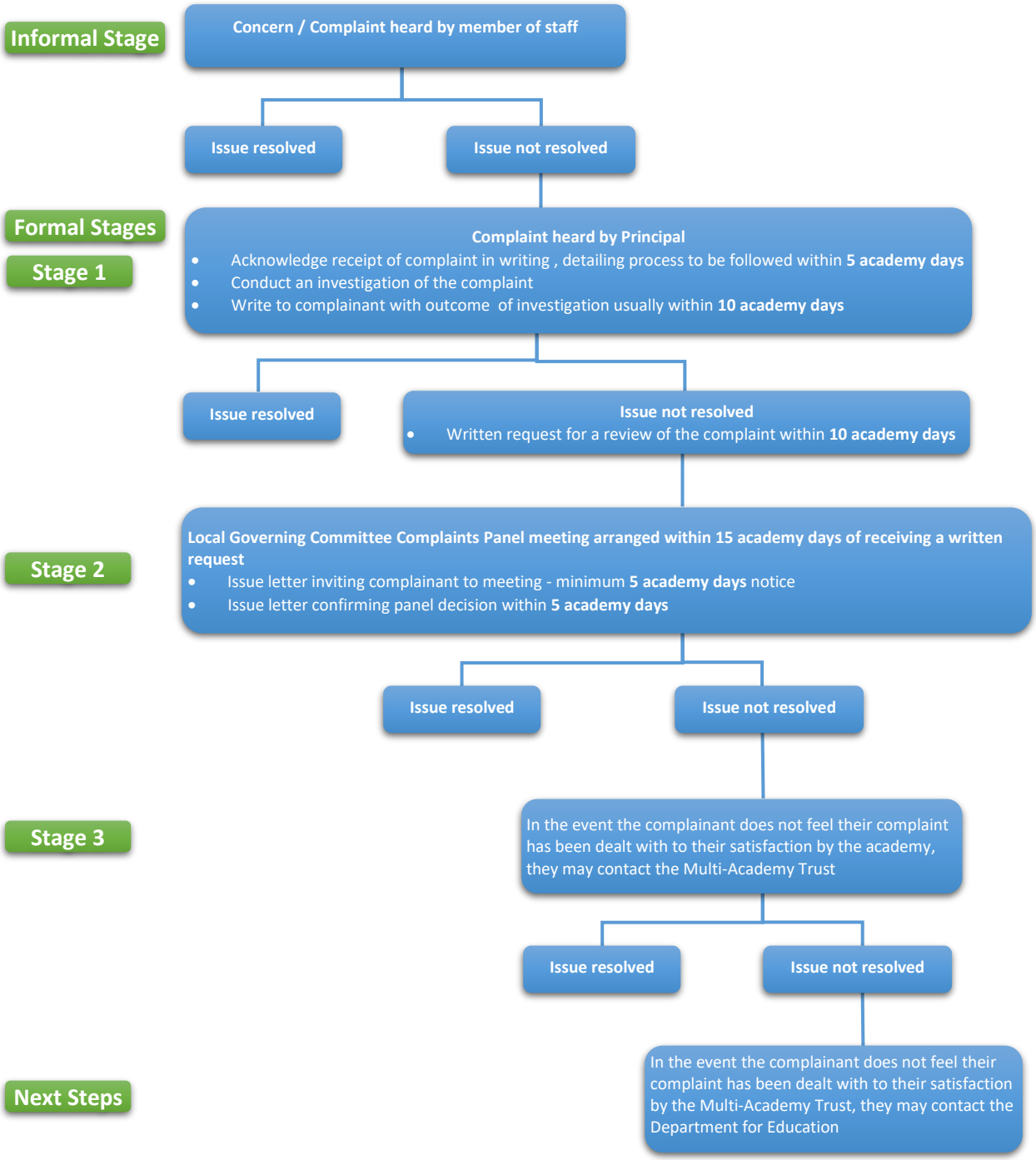The St. Bart's Multi-Academy Trust
Summary of Dealing with Complaints